



COVID – 19 Resources Information



UTILITIES

ANNOUNCEMENTS



Although there is a moratorium on utility shut-offs right now we are encouraging residents to use this window to make a plan to pay down outstanding balances.

AGENCIES

Existing but have new programs that can help

JCP&L, PSE&G, NJ American Water, Middletown Sewerage Authority, NJ Natural Gas, Comcast, Verizon

PROGRAMS

New programs targeting to help

- 1) Payment Assistance for Gas and Electric (PAGE) apply online at www.njpoweron.org call 732.982.8710
 - 2) Low Income Home Energy Assistance Program (LIHEAP) apply online at www.njpoweronline.org call 732.982.8710 applications accepted October through July
 - 3) Universal Service Fund (USF) Households that apply for LIHEAP will automatically be applying for USF
 - 4) Gift of Warmth from New Jersey Natural Gas apply through New Jersey Cares energy assistance programs at www.njshares.org call 609.883.6364
 - 5) SUEZ Cares Program accessed through NJ Shares site
 - 6) New Jersey American Water Help To Others (H2O) accessed through NJ Shares site
 - 7) Low Income Payment Program (LIPP) accessed through NJ Shares site
 - 8) Community Assistance Program (CAP) accessed through Affordable Housing Alliance at www.housingall.org call 732.389.2958
 - 9) Saint Vincent DePaul Societies are faith-based private programs that may be able to help. Look up your local SVDP
 - 10) Calico Cat Emergency Assistance Fund for local residents call 732.671.2304
- | For Assistance for each utility use corresponding # above | | | | | |
|---|-----------|---------|---------|--------|-------|
| Gas | Electric | Water | Oil | Phone | Cable |
| 1,2,3,4,5,8 | 1,2,3,7,8 | 5,6,7,8 | 2,4,7,8 | 8,9,10 | 9,10 |

HELPFUL HINTS

Pointers that may help you connect or improve process

First we suggest families check eligibility requirements for the appropriate government programs. Second, use the private programs for issues that are not covered by a program. We encourage families to create a “matching program” to incentivize these private programs to assist with smaller amounts that can add up to/chip away at balances. Start match with personal amount from applicant. Keep organized records and write down any pledges you get and contact information of organization and person who notified you. Finally remember all of these programs require documentation so the more prepared and organized you are, the better your outcome.

WEBSITES TO VISIT

Useful sites, checklists and attachments

Contact NJ Board of Public Utilities at 800-624-0241 between 9am to 4pm.

WHO TO CONTACT IF YOU DON'T THINK SOMETHING IS RIGHT